Jacqueline Tracey

UX DESIGNER

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PROFILE

I am a Computer Scientist specializing in Human-Computer Interaction, and I am currently merging my career by incorporating User Experience (UX) Design into my skillset, focusing on making technology accessible.

SKILLS

Figma, Adobe Photoshop, Adobe Illustrator, JavaScript, Java, JSON, VBA, HTML5, CSS, C, C++, MS SQL, Confluence, JIRA (Scrum), Postman, Kibana, Eclipse SDK, Android Studio, Apache Tomcat, BitBucket, Github, inVision

VOLUNTEERING

Co-founder MScAC Alumni Association University of Toronto (Present)
- Organize talks and networking events
- Participation in mentorship programs, analyzing student application

REWARDS

Best of the Best Culture Catalyst Award 2022 at Scotiabank

EXPERIENCE

Planning Manager, IT | Scotia Digital

JUN 2023 - PRESENT, TORONTO, ON

- Plan high-value IT projects (>$1M) across business units, liaising with UX designers, engineers, and architects.
- Create reports and presentations to effectively convey IT planning goals and advancements to senior management for informed business decisions.

  Skills: Project Management, Communication, Resource Allocation

Business Solutions Associate | Scotiabank

JAN 2017 - 2023, TORONTO, ON

- Managed technical projects in Latin American regions, overseeing schedules, budgets, and resources, including budgeting, forecasting, status reporting, and execution.
- Manage more than 8 teams from Latin American and Canadian technology teams

  Skills: Technical Project Management, Team Leadership

Web Programmer, Cardiac eHealth, and Behavioural Cardiology | Toronto General Hospital

JAN 2017 - 2018, TORONTO, ON

- Developed a moderated e-Forum to complement their existing Internet-based behavioral e-Counseling program
- Collaborated in the research study of Moderated e-Forum for Adults With Cardiovascular Disease: Usability Study

  Skills: Front-end development, UI Design, UX Research

EDUCATION

BrainStation | Diploma, User Experience Design
JAN 2023 - SEPT 2023, TORONTO, ON

University of Toronto | Master of Science in Applied Computing
JAN 2014 - JUN 2016, TORONTO, ON

Universidad Americana | Bachelor of Science in Systems Engineering
JAN 2007 - JUN 2012, MANAGUA, NICARAGUA

- Cum-laude honors

PROJECTS

UX Researcher and Designer | Tiki

JUL 2023, INDIVIDUAL PROJECT, BRAINSTATION

- I conducted a UX research study and used the results to design an app that addresses parents' needs when it comes to limiting their children's screen time. Tools that I used were Figma and Adobe Suite.